

This Listing of Claims will replace all prior versions, and listings, of claims in the application:

**Listing of Claims:**

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1. (Currently amended) A method for managing rentals from a rental service provider by an insurance service provider having a plurality of claims adjusters and claims managers, said method comprising:
  - employing a server system including a database having rental claim information for each of said rentals;
  - employing a plurality of client systems for said claims adjusters and said claims managers;
  - employing a global communication network to interconnect said server system with said client systems;
  - displaying at least some of said rental claim information for one of said rentals at one of said client systems;
  - modifying said rental claim information for said one of said rentals from said one of said client systems; and
  - reviewing by exception some of said rental claim information from another one of said client systems.
2. (Original) The method of Claim 1 further comprising
  - entering rental reservations; and
  - displaying at one of said client systems a scoreboard including a count of unconfirmed rental reservations.
3. (Original) The method of Claim 1 further comprising
  - displaying at one of said client systems a list of open rentals;
  - including rate information with said open rentals; and
  - changing a rate for one of said open rentals.
4. (Original) The method of Claim 3 further comprising
  - providing an expected duration for one of said open rentals; and
  - extending said expected duration.
5. (Original) The method of Claim 3 further comprising
  - displaying a message associated with one of said open rentals.
6. (Original) The method of Claim 2 further comprising
  - displaying said scoreboard including counts of pending reservations, open rentals, closed rentals, incoming messages, and invoices.

7. (Original) The method of Claim 6 further comprising  
displaying said pending reservations; and  
canceling one of said pending reservations.
8. (Original) The method of Claim 1 comprising  
providing a plurality of unconfirmed reservations; and  
generating a plurality of reports regarding said unconfirmed  
reservations.
9. (Original) The method of Claim 8 comprising  
generating one of said reports for one of said insurance service  
provider, a claims center of said insurance service provider, one of said claims adjusters, all  
of said claims adjusters, a vehicle repair shop, and said rental service provider.
10. (Original) The method of Claim 1 comprising  
providing a plurality of pending reservations; and  
generating a plurality of reports regarding said pending reservations.
11. (Original) The method of Claim 10 comprising  
generating one of said reports for one of said insurance service  
provider, a claims center of said insurance service provider, one of said claims adjusters, all  
of said claims adjusters, a vehicle repair shop, and said rental service provider.
12. (Original) The method of Claim 1 comprising  
providing a plurality of open rentals; and  
generating a plurality of reports regarding said open rentals.
13. (Original) The method of Claim 12 comprising  
generating one of said reports for one of said insurance service  
provider, a claims center of said insurance service provider, one of said claims adjusters, all  
of said claims adjusters, a vehicle repair shop, and said rental service provider.
14. (Original) The method of Claim 12 comprising  
maintaining a database of rental variables associated with each of said  
open rentals;  
selecting one of said rental variables;  
entering a value corresponding to said selected one of said rental  
variables; and  
generating one of said reports including at least some of said open  
rentals for which said selected one of said rental variables exceeds said entered value.

15. (Original) The method of Claim 14 comprising  
employing an authorized rental rate and an actual rental rate as some of  
said rental variables;  
employing a cost value as said entered value; and  
generating said one of said reports including at least some of said open  
rentals for which said actual rental rate exceeds said authorized rental rate.
16. (Original) The method of Claim 14 comprising  
employing an authorized rental period as one of said rental variables;  
employing a time value as said entered value; and  
generating said one of said reports including at least some of said open  
rentals for which said authorized rental period is less than said time value.
17. (Original) The method of Claim 14 comprising  
employing a count of rental extensions as one of said rental variables;  
employing a count value as said entered value; and  
generating said one of said reports including at least some of said open  
rentals for which said count of rental extensions exceeds said count value.
18. (Original) The method of Claim 14 comprising  
employing a total rental cost as one of said rental variables;  
employing a cost value as said entered value; and  
generating said one of said reports including at least some of said open  
rentals for which said total rental cost exceeds said cost value.
19. (Original) The method of Claim 14 comprising  
employing an extension time period as one of said rental variables;  
employing a time value as said entered value; and  
generating said one of said reports including at least some of said open  
rentals for which said extension time period exceeds said time value.
20. (Original) The method of Claim 1 comprising  
providing a plurality of billed rentals; and  
generating a plurality of reports regarding said billed rentals.
21. (Original) The method of Claim 20 comprising  
generating one of said reports for one of said insurance service  
provider, a claims center of said insurance service provider, one of said claims adjusters, all  
of said claims adjusters, a vehicle repair shop, and said rental service provider.

22. (Original) The method of Claim 20 comprising  
generating a summary report including, for each of said claims  
adjusters, at least some of: an identification of one of said claims adjusters, an average count  
of rentals, an average length of rentals, an average count of authorized days, an average rental  
rate, an average authorized rental rate, an average count of extensions, and an average total  
bill.

23. (Original) The method of Claim 22 comprising  
generating a detail report including, for each of said rentals and for  
each of said claims adjusters, at least some of: a renter's name, an insured/claimant  
identification, a claim number, a date out, a date in, a rental length, a billed date, a count of  
authorized days, an authorized rate, a count of times extended, a vehicle class, a vehicle  
rental rate, and a total bill.

24. (Original) The method of Claim 20 comprising  
employing a plurality of renter types; and  
generating said one of said reports for one of said renter types.

25. (Original) The method of Claim 24 comprising  
employing insured and claimant as said renter types.

26. (Original) The method of Claim 24 comprising  
generating said one of said reports for all of said renter types.

27. (Original) The method of Claim 20 comprising  
entering a starting date and a billing date; and  
generating said one of said reports for each of said billed rentals which  
has said vehicle out date on or after said starting date and said vehicle in date prior to said  
billing date.

28. (Original) The method of Claim 1 comprising  
entering a starting date and an ending date; and  
generating said one of said reports for each of said closed rentals which  
has said vehicle out date on or after said starting date and said vehicle in date prior to said  
ending date.

29. (Original) The method of Claim 1 comprising  
employing a plurality of open rentals and closed rentals;  
employing a vehicle out date associated with each of said open rentals;  
and

employing a vehicle out date and a vehicle in date associated with each of said closed rentals.

30. (Original) The method of Claim 1 comprising  
maintaining a database for each of said vehicle rentals;  
associating one of said claims adjusters with each of said vehicle rentals in said database;  
selecting one of said claims adjusters; and  
searching said database for said vehicle rentals, which are associated with said selected one of said claims adjusters.

31. (Original) The method of Claim 1 comprising  
providing a plurality of unconfirmed reservations; and  
providing a listing of all of said unconfirmed reservations.

32. (Original) The method of Claim 31 comprising  
providing (a) a plurality of pending reservations, (b) a plurality of open rentals, and (c) a plurality of closed rentals; and  
providing a listing of all of one of (a) said pending reservations, (b) said open rentals, and (c) said closed rentals.

33. (Original) A method for managing vehicle rentals from a vehicle rental service provider for a plurality of users, said method comprising:  
employing a server system including a database having vehicle rental variables for said vehicle rentals;  
employing a plurality of client systems for said users;  
employing a global communication network to interconnect said server system with said client systems;  
selecting one of said vehicle rental variables;  
entering a value corresponding to said selected one of said vehicle rental variables; and  
generating a report for at least one of said vehicle rentals for which said selected one of said vehicle rental variables differs from said entered value.

34. (Original) The method of Claim 33 comprising  
employing open vehicle rentals and closed vehicle rentals with said vehicle rental variables in said database; and  
generating said report for said open vehicle rentals and said closed vehicle rentals.

35. (Original) The method of Claim 34 comprising  
generating said report for only one of all of said open vehicle rentals  
and all of said closed vehicle rentals.
36. (Original) The method of Claim 33 comprising  
associating vehicle rental claim files with said vehicle rentals in said  
database.
37. (Original) The method of Claim 33 comprising  
employing an authorized rental rate and an actual rental rate as some of  
said vehicle rental variables;  
employing a cost value as said entered value; and  
generating said one of said reports including at least some of said open  
rentals for which said actual rental rate exceeds said authorized rental rate.
38. (Original) The method of Claim 33 comprising  
employing an authorized rental period as one of said vehicle rental  
variables;  
employing a time value as said entered value; and  
generating said one of said reports including at least some of said open  
rentals for which said authorized rental period is less than said time value.
39. (Original) The method of Claim 33 comprising  
employing a count of rental extensions as one of said vehicle rental  
variables;  
employing a count value as said entered value; and  
generating said one of said reports including at least some of said open  
rentals for which said count of rental extensions exceeds said count value.
40. (Original) The method of Claim 33 comprising  
employing a total rental cost as one of said vehicle rental variables;  
employing a cost value as said entered value; and  
generating said one of said reports including at least some of said open  
rentals for which said total rental cost exceeds said cost value.
41. (Original) The method of Claim 33 comprising  
employing an extension time period as one of said vehicle rental  
variables;  
employing a time value as said entered value; and

generating said one of said reports including at least some of said open rentals for which said extension time period exceeds said time value.

42. (Original) A system for managing vehicle rentals from a vehicle rental service provider for a plurality of users, said system comprising:

a server system including a routine and a database having vehicle rental variables associated with each of said vehicle rentals;

a plurality of client systems for said users, each of said client systems including a data entry component selecting one of said vehicle rental variables, entering a value corresponding to said selected one of said vehicle rental variables, and entering a request for a report based upon said value and said selected one of said vehicle rental variables; and

a global communication network interconnecting said server system with said client systems, said global communication network sending said request from one of said client systems to said server system, the routine of said server system generating said report for at least one of said vehicle rentals for which said selected one of said vehicle rental variables differs from said entered value, said global communication network sending said report to said one of said client systems.

43. (Original) The system of Claim 42 wherein said global communication network is the Internet.

44. (Currently amended) The system of Claim 42 wherein said vehicle rental variables include an authorized rental rate and an actual rental rate; wherein said entered value is a cost value; and wherein said routine generates said report ~~one of said reports~~ including at least some of said open rentals for which said actual rental rate exceeds said authorized rental rate.

45. (Currently amended) The system of Claim 42 wherein said vehicle rental variables include an authorized rental period; wherein said entered value is a time value; and wherein said routine generates said report ~~one of said reports~~ including at least some of said open rentals for which said authorized rental period is less than said time value.

46. (Currently amended) The system of Claim 42 wherein said vehicle rental variables include a count of rental extensions; wherein said entered value is a count value; and wherein said routine generates said report ~~one of said reports~~ including at least some of said open rentals for which said count of rental extensions exceeds said count value.

47. (Currently amended) The system of Claim 42 wherein said vehicle rental variables include a total rental cost; wherein said entered value is a cost value; and

wherein said routine generates said report ~~one of said reports~~ including at least some of said open rentals for which said total rental cost exceeds said cost value.

48. (Currently amended) The system of Claim 42 wherein said vehicle rental variables include an extension time period; wherein said entered value is a time value; and wherein said routine generates said report ~~one of said reports~~ including at least some of said open rentals for which said extension time period exceeds said time value.

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